



## **Privacy Statement – Hospitality Desk Holland**

### **Introduction**

HospitalitydeskHolland B.V. ("HdH") is convinced that protecting the privacy of members and visitors of its website(s) ("Website") is essential to its activities. Therefore, personal data of Members and visitors are treated and secured with the utmost care and HdH itself will at all times observe the requirements set by the Netherlands Personal Data Protection Act (Wet bescherming persoonsgegevens).

The party responsible for the database is HdH B.V., Michaelplein 144, 1115CP Duivendrecht, The Netherlands. The database has been reported to the Supervisor, the Netherlands Data Protection Authority (College bescherming persoonsgegevens) in The Hague, the Netherlands, in accordance with the Personal Data Protection Act.

### **Processing of Personal Data**

If you fill in an application form for membership, use our services as a Member or otherwise contact HdH, HdH will record personal data.

HdH may disclose to its group companies information you provide in order to process an application. HdH will furthermore use personal data for the performance its services and to keep visitors and (potential) Members informed of (new) products and services of HdH its group companies or of carefully selected third parties.

If you do not wish to receive any information on (new) products and services, please notify HdH in writing, for the attention of Max Hoofien, HdH B.V. Michaelplein 144, 1115CP Duivendrecht or by e-mail to [info@hospitalitydeskholland.com](mailto:info@hospitalitydeskholland.com) so that we can block your data for the above-mentioned purposes.

To verify the information of a (potential) Member, authenticate payments and process orders, HdH may disclose certain financial and other information a (potential) Member provides to HdH to third parties that provide credit reporting, payment or order fulfillment services.

HdH may also disclose personal data to suppliers or other third parties as to services that are performed by such suppliers or third parties, at the request of a Member.

HdH reserves the right to transfer personal data to any party who has acquired the rights to such information as a consequence of the sale, merger or transfer of (the business) of HdH, or a substantial part thereof, to the party concerned.

### **User Navigation**

HdH Website keeps records, without identifying the visitors, of general visiting data, such as the most frequently visited pages, for the purpose of optimising the lay-out of the Website. Furthermore, these data may be used to post more specific information on the Website, so as to enable HdH to optimise its services.

### **Cookies**

HdH reserves the right to use cookies and similar devices on the Website to facilitate site-navigation and to customize the information that appears on the Website. HdH also reserves the right to use cookies and similar devices to collect non-personal information about users of the Website, such as a user's IP address, the type of web browser and operating system being used and/or the pages of the website a user visits. HdH collects this information in order to monitor usage of its website and to improve aspects of its Website.

### **HdH and other Web sites**

HdH's Website contains several hyperlinks to other websites. HdH can, however, not be responsible for such parties' treatment of your data. You should therefore read the privacy statement, if any, of the site you visit.

### **Changes and Updates to Privacy Policy**

By using the Website, you consent to the collection, use and disclosure of your information as described in this privacy statement. This privacy statement reflects HdH's current business practices, and is subject to change and update. In the event of any such change or update, a revised policy will be posted on line on the Website, with the last date of update noted on the bottom of the page. Please check the Website periodically to remain informed of any changes or updates to the privacy policies and practices.



## **Contact Us**

If you have any questions about HdH's privacy policies and practices, please feel free to contact our Customer Service Department by telephone at +31 (0)20 61 51 410, by e-mail at [info@hospitalitydeskholland.com](mailto:info@hospitalitydeskholland.com).